



## Kurnell Community Update, 4 May 2022

Dear Kurnell Community,

This notification provides an update on remediation, environmental assessment and community engagement at Kurnell. Remediation in areas of Kurnell is required following the overflow of the wastewater treatment plant at the Ampol Terminal at Kurnell on Thursday 7 April. The overflow was caused by heavy rainfall and led to a discharge of hydrocarbon residue with large volumes of stormwater onto Captain Cook Drive and surrounding areas.

Ampol is fully committed to undertaking the necessary clean-up, which involves the immediate works currently underway and longer term works planned, to ensure community and environmental issues are addressed.

### IMPROVED COMMUNITY CONTACT CHANNELS

The community can contact us to provide feedback or ask questions about remediation work at Kurnell by calling or sending an email and new dedicated contacts have been set up for direct contact with the remediation team.

Call us – a new 1800 number (1800 719 669) is available 24/7 and enables the caller to be transferred directly to the relevant remediation team member who can best respond to your queries. The existing Kurnell Site Office 1800 number will still be available for operational matters.

Email us - a new shared community email address has also been set up to provide direct email communication with the Ampol Kurnell remediation team – [community@ampol.com.au](mailto:community@ampol.com.au)

### REMEDICATION UPDATE

Remediation work is progressing in the publicly accessible impact areas. We continue to liaise with property owners and occupants about work required immediately adjacent or within private property boundaries.

Remediation involves the excavation of impacted grass and soil to the depth required (guided by field sampling) and replaced with clean soil and turf.

The remediation areas are divided into work zones to enable multiple work fronts by the remediation crews.

Zone	Location Description	Work Status
1	Area north of Torres St/Captain Cook Drive roundabout	Planning for the remediation of driveways and private property continues. Remediation of other areas is complete, subject to soil validation confirmation. Watering of newly installed grass continues.
2	Impacted area near horse arena	Remediation is complete and validation results have been posted on the Ampol website and Facebook. Watering of newly installed grass. <b>Area has been reopened.</b>
3 West	Area southwest of Torres St / Captain Cook Drive roundabout	Remediated and covered with turf, awaiting validation resampling results. Watering of newly installed grass continues.
3 East	Area southeast of Torres St / Captain Cook Drive roundabout	Remediation is progressing being guided by validation results. Watering of the sections with newly installed grass continues.
4 East	East side of Captain Cook Drive between Bridges and Torres Sts	Remediation is progressing being guided by validation results. Watering of the sections with newly installed grass continues.
4 West	West side of Captain Cook Drive between Bridges and Torres Sts	Remediation is progressing being guided by validation results. Watering of the sections with newly installed grass continues. A pedestrian diversion is in place while we work near the shops.
5	Area behind Girl Guides Hall	Remediation is complete, subject to soil validation confirmation. Watering of newly installed grass continues.
6	Western side of Captain Cook Drive south of Bridges Street	Remediation is progressing being guided by validation results. Watering of the sections with newly installed grass continues.
7	Area in front of Recreation Club and southern side of Solander St	Works have not yet commenced in this area.
8	Impacted private property	Works have not yet commenced in this area. Liaison with property owners and occupants in progress.
Waterways	Clean up within the waterways is continuing	

## ENVIRONMENTAL SAMPLING

An important part of remediation work is environmental sampling which includes collection of soils and surface water (where available) by an environmental specialist. Ambient air monitoring has also been undertaken in the Kurnell area.

Ampol has engaged WSP to undertake environmental monitoring. Sampling, monitoring and observations are continuously being undertaken regularly within the remediation areas and adjacent areas. This includes waterways and wetlands.

The EPA is also undertaking its own environmental monitoring.

WSP's sampling results are available on the Ampol website. If you are concerned and would like soil, surface water or bore water sampled from your property, please contact us. A representative from WSP will be made available to undertake the required sampling.

## COMMUNITY FEEDBACK AND ENGAGEMENT

Ampol is aware that its initial communication with the community regarding the incident could have been better. Thank you for your feedback, we are listening and continuously working to improve our communication. We are recruiting a full-time community relations role at Kurnell.

Ampol is keen to work closely with the Kurnell community. You have told us that you would like to know more and hold further focussed discussions about:

- Remediation project plan and environmental monitoring
- independent investigations into the incident and ongoing emergency response management
- Kurnell community engagement, outreach and long term support.

We note that the Kurnell Progress Association is meeting tonight to further discuss the Ampol incident. We will participate as required and are keen to hear your views on a way forward to support and keep the Kurnell community up to date.

## COMMUNICATION ACTIVITIES

- **Notifications:** Community notifications (such as this) letterbox dropped to the Kurnell community. Four notifications have been delivered to date.
- **Website:** Daily updates to our website [www.ampol.com.au/about-ampol/news-and-media](http://www.ampol.com.au/about-ampol/news-and-media). Updates include notifications, environmental monitoring results, Q&A, presentations to the community.
- **Facebook:** We are posting updates to the *Kurnell Resolution Group - Ampol April 2022* which has been set up and mediated by the Kurnell community. Thank you for allowing Ampol to reach out to the community via this channel. We will continue to monitor for questions and respond as we update our central Q&A located on our website.
- **Community meetings:** Community meetings and community drop in session. Ampol appreciates the assistance of the Kurnell Precinct & Progress Residents' Association in coordinating meetings to share information and seek feedback on the incident and remediation activities. Four community sessions have been held to date.
- **Q&A:** Question and Answers have been prepared and are updated on a weekly basis – please visit our website.
- **1800#:** 1800 number available 24/7.
- **Email:** Community email established for direct contact with the remediation team.
- **Face to face:** Doorknocking and pre-arranged property visits to provide an update, seek feedback or to undertake environmental investigations of soil or surface water. We are also happy to meet to discuss testing results.
- **Meetings:** Phone meetings with residents to enable rapid one-on-one feedback in a COVID-19 safe way.
- **Project cards:** Project cards with the 1800 number and email for the on-site remediation workers to hand out.

Ampol sincerely apologises for this incident and the ongoing impacts on the community and environment. We are aiming to undertake remediation as quickly as possible. We will keep you updated as works progress.

Regards,



David Peninton, National Operations Manager

Contact us: 1800 719 669 or [community@ampol.com.au](mailto:community@ampol.com.au)